



Return Policy

As most of our products are perishable, all food **sales are final**. Golden Gate Meat Company will be happy to replace any item(s) in the unlikely event that they might be damaged or spoiled during transit, or to refund you the full amount of your purchase. To make sure that you are satisfied with the product(s) you receive, please inspect the contents as soon as your order arrives. Any discrepancy with your order must be brought to our attention **within 24 hours** of receipt of goods.

Because many of our products are perishable items, we do not accept returns/refunds on unwanted product, special order items, or items that have been opened or partially used. Any exceptions must be approved in writing from your sales representative prior to the return. Exceptions that are made must meet the following criteria: Unused, undamaged, and in their original packing. These exceptions will incur a 20% restocking fee or a minimum fee of \$9.99, whichever is more. This small fee is to help offset the cost of pulling your product, delivering your product, processing paperwork, and labor to return back to stock.

If for some reason you are not able to reach your representative, you may email us at ggmc@ggmeatco.com or by phone at (415) 861-3800 so that we may assist you with any problems or discrepancies.

Thank you for your continual business.

GGMC Management.